Planning Outline for Practical Curriculum

IMD/MID/IT perspective

1. Work with IMD/MID/IT personnel to understand server, network and EUD support
2. Work with Help Desk personnel to understand end user support
3. Work the Help Desk
4. Participate in IMD/MID/IT Department meetings
5. Work with HIPAA and IA personnel to understand challenges

Metrics:

End User/End User Support perspective

1. Actively use all clinical systems
2. Work with MTF Clinical Champion/SuperUsers to discuss challenges to use of HIT systems, implementation of HIT systems, end user buy-in and lessons learned
3. Work with end users to discuss these same topics and ideas for improvement
4. Work with trainers to discuss these same topics plus training challenges and lessons learned
5. Work with PAD to discuss challenges with HIT systems and lessons learned
6. Work with coders to discuss challenges with HIT systems and lessons learned

Metrics: